

Crisis in Ukraine

Our commitment to our customers, partners, and employees.

At Juniper Networks, we have been closely monitoring the crisis in Ukraine to assess how best to support our customers, partners and employees during this time of uncertainty.

Juniper and its employees have made contributions to support humanitarian efforts in Ukraine and surrounding countries. In addition, we have set up employee support services to ensure the safety and relocation of our employees and their families based in Ukraine.

Juniper has suspended all sales, product deliveries and support services for customers in Russia and Belarus until further notice. Juniper will continue supporting our customers and partners in Ukraine, other than the regions of Donetsk, Luhansk and Crimea.

Juniper stands with our employees in Ukraine and Russia alike, and along with so many of our peers, is calling for the restoration of peace and safety.

Rami Rahim, CEO, Juniper Networks

FAQs

How is Juniper responding to the current geopolitical crisis with regards to business in Russia and Belarus?

Juniper is suspending all sales, product deliveries and support services for customers in Russia and Belarus until further notice.

Are there any immediate risks of disruption to products or services to customers in Ukraine or other countries?

Juniper will continue supporting our customers and partners in Ukraine other than the regions of Donetsk, Luhansk and Crimea. For customers not based in Russia, Belarus or Ukraine, Juniper does not currently anticipate an impact to Juniper products, services or operations as a result of the current situation.

Is Juniper aware of any disruptions to its sourcing?

Juniper Networks is actively monitoring the situation in Ukraine, Russia and Belarus to determine any associated impacts on its supply chain operations. Juniper does not directly source materials or production from any manufacturer in the affected region; however, there are certain raw materials in our industry's extended supply chain that come from this region. Juniper is actively working with its supply partners to better understand potential impacts and alternate sourcing plans.

Is there an increased risk in cybercrime given the situation in Ukraine and Russia?

Cyber criminals and other bad actors have been known to take advantage of a crisis for their own benefit. As a networking and security leader, Juniper works closely with our customers to protect and defend their networks, and we remain committed to the responsible disclosure of any security vulnerabilities. We also work actively with industry partners and government agencies in the security community to address potential security threats.

How is Juniper supporting the humanitarian cause in Ukraine?

The Juniper Foundation has made a donation to UNICEF, which is working to scale up life-saving programs for children and families. This includes efforts to meet critical and escalating needs for safe water, healthcare and protection as close as possible to communities in the affected areas.

In addition, Juniper employees can take advantage of Juniper's gift matching program by donating to organizations, such as [the UNHCR \(UN Refugee Agency\)](#), [UNICEF](#), [International Medical Corps](#) and [the Red Cross](#). Juniper employees can also leverage Juniper's volunteering time off benefit.

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